
Services

Welcome to PROVIDENCE Associates LLC. Our team of experienced library planning consultants is dedicated to optimizing all aspects of library service for our clients. Our areas of focus incorporate all elements of 21st century library services, operations and facilities.

PROVIDENCE Associates LLC's services include but are not limited to:

TRANSFORMING LIBRARIES FOR THE 21ST CENTURY

Libraries are in a state of constant change. Some libraries have been able to keep up with changes in services and facilities resulting from new technologies, shifting demographics and increased competition, while others struggle with maintaining their relevance to their communities. PROVIDENCE can help those libraries that recognize the need to change but don't know what to do or how to do it. We have a team of associates who can address the issues of change in a holistic approach, or in a targeted fashion focusing on specific areas e.g. serving "New Americans;" serving children, teens and families; serving senior citizens and "boomers"; and streamlining processes such as materials selection and acquisition, processing, circulation, etc.

STRATEGIC PLANNING

PROVIDENCE will assist your library in the development of a strategic or long range plan. This plan will help to bring the organization and the community together to prioritize and focus on specific issues and to develop the necessary energy and resources needed to achieve goals and measurable objectives.

BUILDING PROGRAMMING, SPACE PLANNING AND UTILIZATION

PROVIDENCE provides assistance with the development of building programs for new construction, remodeling and expansions. We can assist with needs assessments, space analysis, site selection, architect selection, schematic design and development, and furniture and equipment layout and design.

REACHING OUT TO THE VIRTUAL CUSTOMER

PROVIDENCE will assist libraries in the development and implementation of services that are designed to reach the virtual customer well beyond the footprint of the library.

With PROVIDENCE Associates consulting is not a "rote" process. It is a human process that involves establishing a relationship with the client—getting to know their environment and issues—creating plans that address and respond to those issues—selecting a team of expert professionals to assist with developing the best possible plan and helping to develop the means to follow through with the finished product.